

Joint Patient Participation Groups' recommendations for future health care in Saltash

Key strategic issues

Unprecedented demand on both the A&E and other services provided by Derriford, with which they are unable to cope. Both local GP Practices are struggling to provide cover and maintain the ease of access previously enjoyed by patients.

Lack of investment Saltash already has a population that exceeds Torpoint, Liskeard, Launceston and Bodmin, which have all had recent NHS investments - and Saltash lost St Barnabas hospital in the same period. Building developments like Treledan will now easily take our population to 20,000. This will have a major impact on NHS demand.

Inconvenience for patients Without a car, travelling to Derriford, Cumberland Centre, Liskeard, and elsewhere is an acute problem for local people.

Conclusions

Lack of comprehensive local provision is causing Saltash people to trek to Derriford - contrary to local NHS plans. We are aware of this through surveys and data. Therefore we believe these services should be provided within Saltash through the four sites which are available: St Barnabas Hospital, Saltash Health Centre, Port View Surgery and Peninsula House. Ideally, there would be a joined-up approach with a single point of contact for patients.

Recommendations

*** Restore Convalescent / Rehabilitation beds**

*** Set up an “access hub” shared by the 2 Practices and the Partnership Trust, providing for example:**

Triage - with instant advice, referral, or treatments by duty doctor/nurses

Blood Tests

Dressings

Backed up by:

Out-patient clinics/minor procedures

Dentistry (NHS)

Physiotherapy

Podiatry

Dialysis (currently provided by SHC)

Mental health support

IV infusions, and

More potent Diagnostics eg Ultrasound, X-ray